AC3’S DATA PRIVACY AND COMMUNICATION POLICY

YOUR PRIVACY AND DIGITAL SECURITY IS EXTREMELY IMPORTANT TO US. WE DO NOT RENT OR SELL YOUR DATA TO ANYONE.

1. INTRODUCTION
Allen Creek and AC3 refer to Allen Creek Community Church, a non-profit registered in Washington, USA. Our contact information is:

Allen Creek Community Church
7314 44th Ave. NE
Marysville, WA 98270
(360) 659.7335
allencreek@ac3.org

This agreement covers all websites, web applications, and mobile apps that reference it, including but not limited to the AC3 website located at www.ac3.org.

AC3’s church management software, Planning Center Online (Give, Calendar, Groups, Events and Check-Ins) is located at https://ac3.churchcenter.com, and AC3’s PCO mobile app is available on the App Store and Google Play. By visiting or using any of the above properties you consent to the terms of this privacy policy. If you have any questions, please mail, call, or email Allen Creek using the above contact information and someone will respond to your inquiry as soon as possible.

2. THE PERSONAL INFORMATION WE COLLECT AND HOW WE MAY USE IT

COOKIES
Allen Creek uses cookies to perform various tasks on our website, including but not limited to site usability (e.g. remembering your filter preferences), site visitor tracking (i.e. aggregated anonymous data to track and count visitors to the site, and analyze how they interact with it), and legal compliance (e.g. tracking your agreement to this privacy policy or your approval of the use of cookies). Our website requires cookies to function; accordingly, if you disable cookies it may not perform optimally.

PERSONALLY IDENTIFYING INFORMATION
AC3 collects various personally identifiable information from our users, should they choose to provide it. Some examples include:

EMAIL ADDRESS
We collect your email address, if you choose to provide it, for the purposes of providing you information about upcoming events or initiating personal correspondence. You may opt out of communications from Allen Creek at any time. We also use your email address to provide information about financial transactions such as online donations or event registrations. You may not opt out of these communications, except by opting out of online giving and online event registration payments.
CREDIT CARD NUMBER OR BANKING ACCOUNT NUMBER
We collect your credit card number or banking account number, if you choose to provide it, to enable online giving and online event registrations. Allen Creek does not save or store your credit card or banking account information. You may request our assistance in deleting your information or cancelling a recurring transaction at any time. We utilize the services of third-party companies to provide payment services. Third parties may store your information and any information you provide is governed by their policies.

Third parties include but are not limited to:

Planning Center Online (https://planning.center/privacy)
Mail Chimp Online (https://mailchimp.com/about/security)

ADDRESS
We collect your address, if you choose to provide it, for the purpose of processing online giving or event registration transactions, and for the purpose of sending correspondence and tax-deductible receipts and statements. You may request our assistance in deleting your address at any time.

PHONE NUMBER
We collect your phone number, if you choose to provide it, for the purpose of sending communications about upcoming events, initiating correspondence, and providing information about financial transactions such as online donations or event registrations. You may opt out of sharing your phone number at any time, but you may not opt out of receiving transaction-related messaging except by opting out of online giving and online event registration payments.

3. HOW WE ACQUIRE YOUR DATA
The majority of your Personally Identifying Information we receive is acquired because you provide it to us by, for example, filling out a form, registering for an event, emailing us, or making an online payment for online giving or event registration. If you provide information about other people (e.g. family members) we acquire that information as well.

We do not acquire any Personally Identifying Information from third parties. We do not buy, rent, or accept for free any PII from third party sources.

4. HOW WE SHARE YOUR DATA
Your privacy and digital security is extremely important to us. We do not share your data with any unaffiliated third parties. We never sell or rent your data to anyone. We will not send unsolicited marketing communications – you can opt out of any marketing communications at any time, and we will not give your data to third party marketers.

We provide your data to third party companies we pay to provide us with services such as information technology or bulk email. We do not authorize third parties to use your data except for the specific purposes for which we provide it.
Third parties with which we have data processing relationships include but are not limited to the following:

- Planning Center Online (PCO)
- Apple
- Google
- Google Play
- Mailchimp
- Microsoft Office 365
- Square

All names are trademarks of their respective owners and they do not endorse, nor are they endorsed by Allen Creek.

The third-party services we have data processing agreements with have world-wide geographic footprints. Therefore, it is likely your data is processed in their facilities world-wide, and data processing is not limited to the United States or the European Union. We reserve the right to transfer your data between geographic locations and between third party processors.

5. YOUR DATA AND COMMUNICATION RIGHTS
With the exception of legally required transaction communications like receipts or tax paperwork, you may opt out of communications from Allen Creek at any time and request our assistance in deleting your information. To the extent possible, we will delete your information from our and our third parties’ databases. Some information may not be deleteable. For example, transaction records may include your name, address, email, or phone number, and cannot be deleted. Cookies used to protect the service from abuse or improper use may not be deleted. Any information we are legally required to retain may not be deleted. You may request our help in deleting your data at any time and may also request information about what data we might not be able to delete.

If you do not agree to the terms of this Data Privacy and Communication Policy, you should

- Not use our website, ac3.org
- Not use our web applications, including Planning Center Online
- Remove AC3’s PCO mobile app from your smartphone

Please direct any questions or data inquiries to allencreek@ac3.org. Our normal working hours are Monday-Thursday 10am-4:30pm, Pacific Time.

Your privacy and digital security is extremely important to us. We do not rent or sell your data to anyone.